

COMMENTS on THE PERSONNEL and SERVICES of FELSER LAW FIRM

In January 2009, while working as an aircraft electrician/electronics mechanic at a federal government base, I sustained multiple lower back injuries while working on an aircraft. Initially my claim was accepted for just 1 condition. After about 6 months of being out of work and being sent to several doctors, my claim was expanded from 1 to 2 conditions, with the second condition requiring surgery to correct my work-related injury. After 2 denials from the Department of Labor for the surgery, I realized I was going to need professional legal help with my claim. A local law firm who did not offer legal services for federal worker's compensation claims gave me referrals to 3 different law firms who did provide professional services for my type of claim. After talking briefly on the phone with each of the 3 law firms, Felser Law Firm stood out, without question, as the firm most interested in helping me out with my claim and also as the most professional in conversation and conduct. Once Mr. Paul Felser determined that he would be able to assist me with my claim, **a free 45 minute phone conference** was scheduled for him to talk to me and for me to ask some general questions. **It quickly became very clear to me that this man knew what he was talking about**, and that I would be doing myself a great disservice if I did not retain him for assistance with my claim. During this conference Mr. Felser kindly but pointedly removed the blinders from my eyes about how things really work in the realm of federal worker's compensation claims, especially focusing on the "unspoken" rules and realities of how these types of claims are handled. He also gave me a very concise and clear picture of what I was really up against, what to expect, and how to improve my chances of winning my claim. He additionally explained his pricing structure and how he would be using my deposits to perform his work and assist me with my claim. Although he works on a retainer basis (OWCP – Office of Worker Compensation Programs – does not recognize contingency contracts between an injured worker and his attorney), his pricing is fair, and **he makes it exceptionally clear** what your deposits are being used for (you can expect a statement of account about every month from his office). He also makes it clear that **your money is being used as prudently as possible** for the purposes of moving your case forward and/or how you want a particular situation dealt with that has arisen in your claim. He gives you the liberty of "changing gears", so to speak, at any point in the claim – you can cut him loose and let him throw everything that is possible at a particular situation to accomplish what needs to be done, you can tell him to be more conservative with your funds, or you can tell him to squeeze everything he can out of every dollar you have given him. **In a nutshell, he is a very accommodating individual who understands that every person's financial situation is different.** His general approach to assisting you with your claim is piece-meal in nature, meaning that he deals with what is needing to be dealt with at the moment with an eye toward the future so as to know how current decisions now will affect future outcomes. **His legal staff is professional and courteous, and his legal assistant(s) is (are) also very knowledgeable and helpful.** In conclusion, getting back to my particular case, since I retained Mr. Felser over 5½ years ago, he has assisted me in getting my claim expanded from 2 accepted conditions to 8 accepted conditions, he helped get my first surgery approved, he has successfully helped me obtain the medication that I needed, he has successfully prepped me for each of the many second opinion examinations I was sent to by the government, and in *at least* 3 separate situations he has prevented me from committing claim-suicide (doing or not doing something that would have seriously destabilized or severely undermined my claim) or getting royally screwed by my employing agency or the department of labor. **I would unhesitatingly recommend him to anyone** having trouble getting their claim moved forward, anyone needing assistance in making sure all parties involved are playing by the rules, or anyone wanting professional legal help from the inception of their claim. In any case, *you can't go wrong with Felser Law Firm.*

Michael Karpowicz 10/24/14