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Paul Felser, ESQ
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Paul,

I want you to know that I was pleased to receive the letter from the hearing representative reversing the decision made by the District Office.

Thanks to you, your in-depth knowledge of the federal workers compensation laws, and your detailed presentation for the hearing provided the necessary ingredients to ensure a favorable outcome for my case. Your personal calls advising me of your discreet thoughts and explaining where we needed to focus our efforts was very helpful to understand that your expertise was needed to address these specific challenges.

You and your staff are diligent in professionalism. I was impressed with your staff's organization and prompt and courteous responses to my requests and questions. I felt confident that I had chosen the right firm to handle my case. Please extend my gratitude and appreciation to Ellen, Linda, and Melissa.

Sincerely,


Lou Strano